

ANNUAL REPORT 2024

For the year 1 July 2023 to 30 June 2024

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We're driving change.

Our mission, vision and values have been revised and while we're changing the way we do things in the background - our patients and their families and carers have, and will always continue to be, our priority.

In 2023-24 financial year, 169 referrals were received which was more than what we were funded for from Health NZ.

Our local Hospice that covers the Eastern Bay of Plenty is a non-government organisation and relies heavily on contracts from Te Whatu Ora, Health NZ, as well as the generosity of our volunteers, sponsors, donors and the community.

The funds we raise to cover our additional costs are achieved through our various fundraising events and activities, sponsorships, donations, grants, hospice shops and business operational income, and we thank our generous community for helping us to cover the shortfall we need to provide our service. Without this money - our service would not be accessible to everyone in the community.

Since April, we have started to set the foundations for a strong clinical team able to handle the increasing amount of referrals that we're getting. Our clinical team has grown substantially and we're confident in our abilities to provide for our community.

We're here to help our patients make the most out of their remaining lives, by providing free quality palliative care and support to guide people through this last chapter in their lives and help them to live every moment in whatever way is important to them.



MISSION

Kia ngawari ai te huarahi.

Pathway is softened on the palliative journey.

VISION

Nga ringa aroha o nga whānau i nga ra wakamutanga
(Caring hands in the last days of life).

Provide personalised best-practice end of life care at home.

VALUES

Whai whakairo
To hold ourselves to the highest standard.

Whakamana Tāngata
Placing people first.

Message from the Board Chair

Welcome to this my first annual report as Chairman of Hospice EBOP. This report is for the year commencing 1 July 2023 and ending 30 June 2024; a year of challenges, opportunities and changes.

On the back of several reports over recent years, which collectively highlighted that both clinical and cultural changes were required to keep Hospice EBOP both operational and safe, we have embraced the challenge, and taken the opportunity that was given to make some significant changes to our organisation. It was only by understanding the implications of the adverse reports, acknowledging that change was required, and being prepared to implement change, could we move forward as an organisation.

There have been several leadership changes this year, with Peter Bassett finishing as CEO in August 2023, after being in the role for 7 years. I thank Peter for his contribution to Hospice EBOP. An Interim General Manager was engaged in August 2023, until Bryce Sheedy commenced as CEO on 30th January 2024. I thank Bryce for the dedication, skills, and innovation that he has brought to the role; the difference he has made to Hospice EBOP in such a short time is amazing.

During the year there have been several other staff changes, the key ones being:

- Our Clinical Services Manager retired in April 2024.
- The Communications and Fundraising Manager role was disestablished in March 2024.
- Rachel Schuler was appointed to the position of Hospice Doctor in April 2024. Hospice EBOP is very lucky to have to have the skills and experience of Rachel on the team.
- Shelly Maloney was appointed as Clinical Services Lead commenced in June.
- We also welcomed to the team a number of very qualified and experienced nurses in June, which has brought our clinical team much closer to the number that we require.

The team which Bryce is bringing together is amazing, and the Board is proud to be able to work with the incredible talents of both the clinical and administration teams. To the team I give a big thank you from the Board.

I must also mention the team of volunteers. These incredible volunteers fill the myriad of tasks needed to provide the Hospice service to the Eastern Bay of Plenty. Thank you.

In March 2024 we commenced work on a new Strategic Plan, which was adopted by the Board in August. This plan is the road map to help us navigate the long journey ahead to make Hospice EBOP, and to hold us to account

for the changes and improvements which we still have to make.

- 2024 is the year for us to create a stable foundation for future excellence
- 2025 is the year to bring clarity to the path forward
- 2026 and 2027 will see a new model for operation in place
- 2028 will be the year for recognition and continuous improvement

We started this year with a service, which were told was both clinically and culturally unsafe. With Bryce's leadership we now have a service which is well on the way to overcoming these failures, and of which I am incredibly proud. We still have challenges ahead, and I feel comfortable that we have the team in place to help us achieve our strategic goals.

We are currently navigating the challenging seas of Health Sector funding. Much of the Hospice sector has been historically underfunded, and with rising costs the journey ahead is going to be rocky. Our big project for the next year is to really understand the cost of delivering our service to the Eastern Bay, an area which is both geographically and demographically challenging, unlike most other Hospice regions in New Zealand. The level of deprivation in the EBOP is high, making community fundraising difficult. Our budget for next year shows operating costs of \$1.9m compared with Te Whatu Ora funding of \$1.25m. The shortfall of \$650k will need to be met from the community. We are budgeting to raise a net amount of \$200k from our 3 shops, but this is going to be

“

Our budget for next year shows operating costs of \$1.9m compared with Te Whatu Ora funding of \$1.25m. The shortfall of \$650k will need to be met from the community.

”

difficult in the current economic environment. We expect income from planned fundraising to be \$187k which will leave us for the first time in many years, with a deficit of \$269k to come from our reserves.

Our region is more than 50% Māori, and this matches our patient profile. We have a great relationship with Ngāti Awa and are working closely to build relationships with other Iwi in our region.

I would like to thank the Team of Trustees that I have worked with over the past year. This has been a year when Trustees have had to put in extra time to help with the rebuild of the organisation. They are all volunteers, who also hold busy careers and day jobs. I would like to thank all the Trustees for their support and input, and especially Jude Wilson, who Chaired the Board from 2018 until I was appointed in December 2023.

Finally, I would like to thank the Eastern Bay of Plenty community for their support of Hospice, and their patience while we have navigated through the last 18 months. The future is great, and we look forward to taking you on the journey with us.

Toni Owen
Chairman
Hospice EBOP



TONI OWEN
BOARD CHAIR

Message from the Chief Executive

I would like to begin this report by honouring our wonderful staff and volunteers, as they are the cogs in the machine that make what we do so special. We have a team that goes the extra mile (a mighty team), who have taken up the challenge of change with vigour.

Our core business is special, and we get one chance to do it well.

It's a privilege being a part of the Rau Ora Hospice whānau, supporting our team as we have reconnected with our community at all levels. We have had great response as we have shared at organised events, speaking to over 2000 people in the community of recent time.

“

Our mighty team travel on average of 15,000 km's per month while serving the needs of our community with over 1800 contacts with patients and their whānau per month.

”

We have honoured the past and make clear focus on the future and making sure we serve the community no matter where in the EBOP they live.

Our mighty team travel on average of 15,000 km's per month while serving the needs of our community with over 1800 contacts with patients and their whānau per month.

We continue to battle with finding the funds but have a dedicated team working through the barriers whether it be clinical or in other areas of the organisation.

The future is bright for Rau Ora Hospice and look forward to leading our mighty team further the path we have started walking together.

Hospice has taken the opportunity to change what services we purchase, and spend our money locally, as the best service is local EBOP services.

Again, I would like to take this opportunity to thank our team, volunteers and the community that has come along on the journey with us in so many ways.

2024-2025 is going to be a great year!

Bryce Sheedy
Chief Executive
Hospice EBOP



Bryce Sheedy
Chief Executive

**“Very grateful for
all your work**

**“A phone call
and help is at
hand...can't
ask for more!!”**

**“Awesome
Service,
Awesome
Staff...
Thank you.”**

What our patients and their family/ whānau have to say

Names have been changed to protect the privacy of patients, their families and their carers.

**“The care for my
late partner and
ongoing care for
myself has been
and is beyond
reproach. Thank
you for your caring
support.”**

**“Tenei te mihi maioha
kia koutou mo to
awhina, manaaki pai
me te tautoko I to
matou whaea. Nga
Manaakitanga mahana.”**

**“As I have only just come under
Hospice care the ladies here
have made more progress for
me than I have had so far.
I thank Whakatāne Hospice.”**

**“The nurses are amazing and
worth their weight in gold,
so caring, understanding,
kind and knowledgeable. We
couldn't have got through the
last 12 months without them.”**

**“I would personally like to
thank the Hospice Eastern
Bay of Plenty for their
support and aroha during the
sad loss of my partner. xxx”**

**“Incredibly grateful that the Hospice
has such knowledgeable professional
staff caring for my Mum during this
challenging time for our whānau.
Our nurse has been her main care
provider since the beginning of Mums
Hospice care, and I cannot praise her
enough for the way she conducts
herself in total.”**

“The nursing team have been very supportive with Mum's early stages of her journey. The Hospice nurses have been very proactive.”



“We can't complain at the care and support we were given. We are very grateful to hospice for everything! Our main nurse and support worker was amazing very caring and empathetic, who spoke to our loved one with the up most respect and didn't speak "AT" her, the communication was great, daily either in person or via phone call. I understand these situations can be very sad but our nurse remained bright and bubbly which helped put mum at ease.”

“Can't speak highly enough of the service I have received.”



“Thank you Hospice, so much for your care and clarity of explanations for medication we take and what we do! Our second son advised us that we should contact Hospice, and gosh what a god send Hospice has been! You have given us both the confidence to face our struggle”

“I am extremely happy with the support and kindness to my mother and our family, from the nurses through to receptionist at such a sad time in our family.”

“My Mum and I were very blessed to have known our Hospice nurse, through Mum's few months of cancer and finally a stroke. Without the Hospice nurses guidance, and her comforting words I would've been a mess. Thank you Hospice for the great support and mahi you do. Truly grateful and blessed.”

FUNDRAISING EVENTS

This year our team of staff and volunteers painted the Eastern Bay of Plenty purple with our new purple Hospice vests! Armed with buckets, tables, talks and smiles, we kicked off our community connections with Street Appeals in Kawerau, Ōpōtiki and Whakatāne in February. Since then, we've taken every opportunity available to talk about our Hospice through our Street Appeals, Bryce's talks at community groups and market days.

We found that quite a few people were not aware of what Hospice does, and especially, that we're a charity and not fully funded. We took these opportunities to talk to our community and let them share their stories with us, we answered questions and graciously accepted donations from people that came from all walks of life.

Our first community Street Appeal in February raised \$1423.50, then in March, we ran our Easter Raffle, sharing the Raffle basket around the shops in an effort to sell tickets and \$1151.70 was raised.

In April, Bryce and Jane visited the Kopeopeo Lions club to talk about Hospice, then in May we promoted our Ōpōtiki Ambrose Golf Tournament with a table and all our collateral set up in the Strand, selling raffle tickets and promoting being a Volunteer for Hospice. Later that month, Bryce and Jane did a talk at U3A, where our volunteer Sue Flemming offered to sit at a table and she helped Hospice to raise \$792.



In June, we had our Ōpōtiki Ambrose Golf Tournament, organised by our volunteers Doris, Lynsey and Pip where they raised just under \$6,000. A few days later, still in June, Bryce went to talk to Kadap about Hospice. A week later, Lydia and Jane joined Meet the Locals at the Whakatāne War Memorial Hall and made a lot of connections.

We're really enjoying immersing ourselves into our community and getting our message out there.



Mata Beer Brewery Charity Quiz Night

28th October, 2024
Raised \$4,093

After the success of the Whakatāne SportFishing Charity Quiz Night, we decided to do another Charity Quiz Night. Tammy from Mata Beer offered graciously, to host the quiz night putting up, not only her venue, but offering a prize of a round of beers for the winning table, and creating a special cocktail to fit our Halloween theme.

We used vintage items from the shops to create a halloween theme, asked our patrons to dress up in halloween outfits, and we filled out the tables with a motley crew of enthusiastic and scary supporters.

We had a huge amount of donors to our raffle and auction table - from Ngāti Awa who donated a trip for two to Moutohorā, to L.A.B who donated tickets to their upcoming concert in Tauranga over Christmas. We also had some wonderful donations from Flex Fitness Whakatāne, Bunnings, Detour Bar and Grill, Cadera, Whakatāne SportFishing Club, Poppy's, Red Shed Coffee, Lazer Photos, Whakamax and some wonderful private donors who donated money.



Farmer's Remembrance Tree Campaign

16th - 24th December.
Raised \$13,844.

Every Christmas Season for the last 10 years, Farmers have run a fundraiser, raising money for their local Hospice. This year's campaign ran from November 16th through to December 24th.

The campaign helps to create awareness of Hospice services through signage in the store and social media.

Farmers had set up a little area for this campaign by the entrance of the store that featured a Christmas Tree, a pull up banner explaining what the event was about and a stand with pens and tags to write messages to loved ones. Customers were invited to write messages and place them on the tree.

At the tills, Farmers sold their limited edition Hospice Baubles and the staff invited their customers to donate to Hospice when checking out.

The total funds raised this year was \$13,844 with \$2,990 of that being bauble sales which is an incredible amount of money raised!

It was a cracker of a year for donations and we'd like to say a special thank you to every member of staff who did their part in raising awareness for Hospice.

We would also like to offer our sincere condolences to former store manager, Brian's family and friends, and those who had worked with him for the years he was with Farmers. Brian led his staff through many Hospice Tree of Remembrance Fundraisers and for that we are very grateful.



Community Remembrance Trees and Christmas Raffle

Raised \$3420 and \$1335 for Hospice EBOP.

The 2023 Community Remembrance Trees was a successful week raising \$3,420. This year there were Community Remembrance Trees set up in New World Whakatāne, New World Ōpōtiki and inside the Hospice Shop in Kawerau.

The Ōpōtiki Community Remembrance Tree was run once again by volunteers, Pip Pickens and Doris Petersen. Together they coordinated everything and managed a full roster of volunteers to sit at the Remembrance Tree site. They also created two wonderful raffle baskets that they sold raffle tickets for during the week and the total raised from Ōpōtiki was a huge effort - \$2,049.50!

The Whakatāne site held in New World was manned by a combination of volunteers and staff members. The Kawerau Remembrance Tree this year was set up inside Hospice Shop Kawerau so that the volunteers in the shop could help to watch the stand, allowing the tree to be set up for a longer period of time.

Our Christmas Raffle comprised of the kids toys that were donated to our Mata Beer Charity Quiz Night event. We were overwhelmed with donations so we held these back and used them in a separate raffle which was a huge success, raising \$1,335 in raffle sales. Thank you to Salt Air Surf, the Warehouse in Whakatāne and Whakatāne Chainsaws and Mowers for donating these wonderful prizes



Easter Raffle

**26th - 27th March, 2024.
Raised \$1,151.70.**

For Easter this year, we raffled off a delicious food and chocolates hamper. We had one large hamper that was delivered to the shops to promote to our customers when Gavin had the chance. The shop volunteers did an amazing job selling raffle tickets.

Our office staff also did a street appeal selling raffle tickets and raised \$715.70 of the total amount.



Hospice Awareness Week

13th - 19th May, 2024

This year for Hospice Awareness week, we talked to people about what to do if someone they cared about was dying. Our campaign this year focussed on getting this message out through our social media channel.

In the following week, we also used the Hospice Awareness collateral within our street appeal to talk to our community and use this year's theme as a talking point.

Ōpōtiki Golf Club Ambrose Tournament

8th June, 2024

Raised \$6,000

Our incredible volunteer crew in Ōpōtiki - Doris, Lyndsay, Pip and their friends took on the challenge of organising the Ambrose Tournament this year after well deserved rest the previous year.

The day was a huge success, it was a beautiful sunny day, not a cloud in the sky. The event went off without a hitch and there were a lot of memorable moments from the day including the colourful fundraising efforts of Wayne Morrow.

We had so many generous donations to our auction and raffle, thank you to our wonderful community for making this event possible. There were so many donors to this event, please see our website or facebook page to see our sponsors.



THE VOLUNTEER SPACE

The last year has been a busy and productive one. The majority of our volunteers work in the three shops and without them we could not keep the shops running.

We have been able to re-establish the Patient Support Volunteering Roles. This includes visits with patients to allow the Primary Caregiver time out, and also Life Story Writing - both of which are hugely valued by the patients and their whānau. Although we are constantly on the hunt for more volunteers, as yet we have been able to place a volunteer with all the referrals for a service.

New Volunteer Roles have been established - dog walking, volunteer drivers for nurses and collecting groceries for people who wish to use Click and Collect. Our volunteer dog walker has been a great help to the couple as they are unable to do this under the present circumstances. The volunteer drivers are available for the nurses if they wish to take advantage of this, and has been a huge help for our nurses who are up for a long day on the road.

“

Our volunteers are wonderful community minded folk who give up a lot of their time. Our Life Story writers often travel long distances to see the patient once a week and then spend many hours transcribing and sorting photographs in between visits.

”

We have had to recruit a new Test and Tag technician for the Whakatāne shop as our stalwart, Alan Hobbs and his wife Ann shifted away from Whakatāne. Thank you to Mike Sugrue took on the training and exam and is now doing this for us. We were grateful to have the support of Ken Clark and Roger Brand who helped out in the interim.

From September 23 to June 24 twenty-five new volunteers were recruited.

At the same time an update of the data base has been done and many volunteers who were no longer active for various reasons have been archived.

Besides the training provided for new volunteers, ongoing training and volunteer meetings have been held during the year. **Our volunteers are an integral part of Hospice EBOP and we value their time and commitment to us.** During Volunteer week our volunteers were all treated to delicious scones made by our admin staff.

We have been out a lot in our community, visiting the different areas to talk about Hospice and becoming a volunteer, as well as other campaigns. We met a lot of people who expressed their interest in becoming a volunteer and a few of these people are now out in the community visiting our patients or working in the shops.

Our volunteers are wonderful community minded folk who give up a lot of their time. Our Life Story writers often travel long distances to see the patient once a week and then spend many hours transcribing and sorting photographs in between visits. The Life Story books produced have been of a very high standard and give amazing insights into extraordinary lives. Our thanks to Mann Print for continuing to print these at an affordable cost.

To all our volunteers - a big thank you!

OUR HOSPICE SHOPS

This last financial year in the shops has run smoothly with no serious events stalling their performance for a lengthy time. We've said a farewell to our Shops Manager, Wendy, who worked with Hospice for the best part of 13 years and did an incredible job getting the shops to the stage that they're at now. We wish Wendy all the best for the future!

We're into the third year of having three Hospice shops in Whakatāne, Ōpōtiki and Kawerau and they're continuing to raise a huge amount to help our Hospice. This is amidst a volunteer shortage. However, through our community outreach and local advertising, we're hoping to recruit more volunteers to work in our shops.

Luckily, we have only had to shut our shop doors once due to staff illness, and we've had to scramble a few times to fill positions made vacant because of this. The volunteer shortage has also forced us to close our Ōpōtiki Hospice Shop on Saturdays.

Despite this, the volunteers and shop managers that we have move mountains for our local Hospice and we are so grateful for the time and effort that is put in behind the scenes and on the shop floor.

In March we welcomed our office administrator, Jamie-Lee into the role of Shop Support, to provide the necessary support for all the shop managers and to maintain the Hospice brand and procedures throughout the three shops. This has helped the shops and the office to work simultaneously.

Ōpōtiki Hospice Shop has had to deal with huge disruptions from ongoing building work for the Library next door that ended in October last year, to water leaks throughout the building, to funeral processions that forced us to close the shop for the day.

These events have disrupted customers being able to enter the shop or hindered donations being able to be dropped off and in the case of the water leak, being unsightly. However, the shop managers are always in good spirits and through all of this have maintained a well organised and inviting environment for our shoppers.

Our Trademe account has been back up and running and has made \$735 from three items between September 2023 and June 2024. We will likely see our more collectible items being sold on this platform.



Whakatāne

109 The Strand
Ph: 07 307 2301

Opening Hours

Monday to Friday: 9:30am - 4:00pm
Saturday: 9:30am - 1:30pm
Sunday: Closed



Kawerau

7-9 Jellicoe Court
Ph: 07 323 4014

Opening Hours

Monday to Friday: 10:00am - 3:00pm
Saturday and Sunday: Closed



Ōpōtiki

101B Church Street
Ph: 07 315 5055

Opening Hours

Monday to Friday: 10:00am - 3:00pm
Saturday and Sunday: Closed



Rau ora
hospice
eastern bay of plenty

VOLUNTEERS NEEDED

**BE PART OF
SOMETHING
SPECIAL**

We're looking for people like you to join our amazing team of volunteers.

Our Hospice Shop Volunteers play a huge part in helping to raise funds for Hospice EBOP

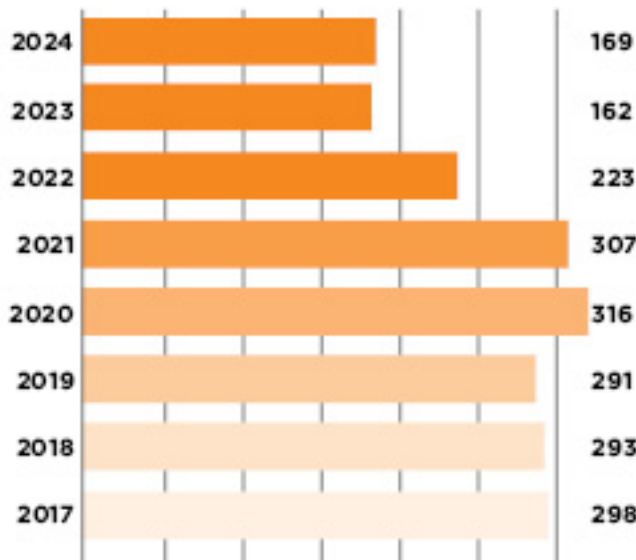
Ask Us About Becoming A Hospice Volunteer!

Statement of Service Performance

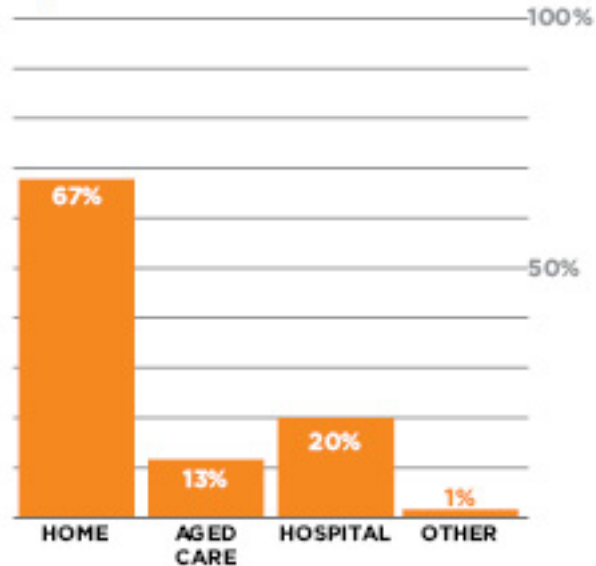
(UNAUDITED)

FOR THE YEAR ENDED 30 JUNE 2024

NEW PATIENT REFERRALS



PATIENT PLACE OF DEATH 23/24



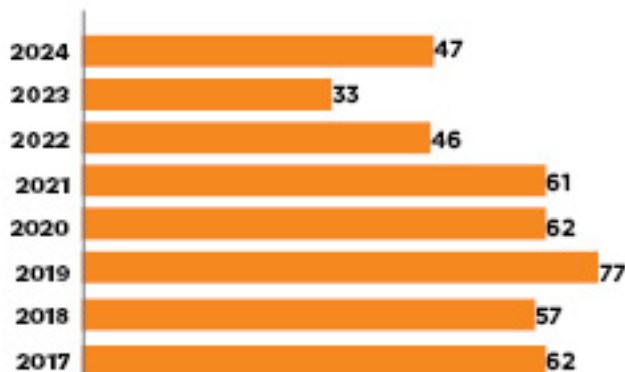
117 VALUED VOLUNTEERS

11,638.5 VOLUNTEER HOURS

1367 VISITS TO PATIENTS BY THE TEAM PER ANNUM

95,795 KM TRAVELLED BY CLINICAL TEAM

AVE NO. OF PATIENTS AT ANY ONE TIME



PATIENT DISTRICT OF RESIDENCE



PATIENT ETHNICITY



Statement of Financial Performance

(UNAUDITED)

FOR THE YEAR ENDED 30 JUNE 2024

	Notes	2024 \$	2023 \$
REVENUE			
Donations, fundraising and other similar revenue	1	75,003	209,149
Revenue from providing goods or services	1	1,877,000	1,780,247
Interest, dividends and other investment revenue	1	108,836	108,660
Other revenue	1	475	32,055
Total Revenue		2,061,313	2,130,112
EXPENSES			
Expenses related to public fundraising	2	575	334
Volunteer and employee related costs	2	1,292,989	998,669
Costs related to providing goods or service	2	692,816	470,717
Other expenses	2	88,015	90,488
Total Expenses		2,074,395	1,560,207
Surplus/(Deficit) for the Year		(13,082)	569,904
OTHER COMPREHENSIVE REVENUE			
Unrealised Investment Gains/(Losses)		50,315	15,887
Total Other Comprehensive Revenue		50,315	15,887
Total Comprehensive Revenue & Expenses for the Year		37,233	585,791

This Statement should be read in conjunction with the Notes and the Auditors Report.

Statement of Financial Position

(UNAUDITED)

FOR THE YEAR ENDED 30 JUNE 2024

	Notes	2024 \$	2022 \$
ASSETS			
Current Assets			
Bank accounts and cash	3	512,510	620,932
Debtors and prepayments	3	146,874	129,587
Other Current Assets	3	919,152	917,085
Investments	3	1,696,176	1,577,126
Total Current Assets		3,274,711	3,244,130
Non-Current Assets			
Property, Plant and Equipment	5	1,251,543	1,280,311
Total Non-Current Assets		1,251,543	1,280,311
Total Assets		4,526,254	4,524,441
LIABILITIES			
Current Liabilities			
Creditors and accrued expenses	4	24,188	40,357
Goods and services tax		32,281	31,229
Employee costs payable	4	71,701	80,257
Unused donations and grants with conditions	4	214	11,961
Total Current Liabilities		128,384	163,804
Non-Current Liabilities			
WWT Unused Gift		366,852	366,852
Total Non-Current Liabilities		366,852	366,852
Total Liabilities		495,236	530,656
Total Assets less Total Liabilities (Net Assets)		4,031,018	3,993,785
ACCUMULATED FUNDS			
Accumulated surpluses or (deficits)	6	3,361,018	3,323,785
Reserves	7	670,000	670,000
Total Accumulated Funds		4,031,018	3,993,785

This Statement should be read in conjunction with the Notes and the Auditors Report.

THANK YOU TO EVERYONE WHO HAS SUPPORTED OUR LATEST CAMPAIGN

Hospice Eastern Bay of Plenty received 169 referrals last year for people in the community needing palliative care services, to enable them to live their remaining lives in a place where they are most comfortable.

Thanks to all of our supporters, we managed to process these referrals. Without such a generous community we would not be sustainable and everyone wouldn't have the necessary care they need to live with comfort & dignity, for the remaining of their life. We are very grateful for all of our donations and sponsorships as we wouldn't be able to continue our full service without them.

Our latest campaign, Driving Big Changes, is based around thanking our sponsors who have donated \$500 to our campaign, by promoting their business or naming them as donors on our Hospice car.

The following names are on our car following a \$20 donation to Hospice.

Michael Shadbolt • Laura Austin • Harry Austin • Julie Loveit-Cameron • Nathan Austin • Christa Melville • Toby Austin • Jossie Crous • Jackson Law • Garry Law • Lydia Tullip • Jane Kay • Kirsti Kay • Carol Friend • Ross Fergusson • Denise Bishop • Lofty • Deniz Austin • Gay Wilkins • Ann Kebbell • Hera Goodrick • Nick Bannan • The Pink Lady • Cool As Cabins • Jill McLeod • June Ingram-Seal • Raharuhi Koia Jnr • The Gouldsmith Family • The Bannan Family • Basil and Jo Rowley • Trish Reihana • Barry Marsh • T + B Cass • Shirley Garrett • Pat Garrett • Jane + Daisy Leslie • Juanita Mottram • Wyatt Mottram • Jamie-Lee Fraser Jones • Lynore Mead • Faye Mottram • Peter Mottram • Ross Mottram • Linda Murray • John Taylor • Carol Dyer • Rima Sheedy • Benji Sheedy • Tucker Sheedy • Koopi Sheedy • Kath Cook • Ray Dyer • John Brierley • Marj + Colin • Marion Newdick • Hilary Reid • Louise Atwood • Lin Patterson • Jimina • Shirley + Jim Dippie • Joyce Julian • Barney Julian • Colleen Smith • King Family Kawerau • Jessica Eyles • Bob + Jan ene • Lara Sheedy • Colleen + Mike • Ali Brough • The Mahy Family • Stephanie + Doug • Bryan Richardson • Diane Menso • Kawerau GNO • G + L Boynton • Jonathon Hagger • 3EMS • A + A Riddle • Peter + Doreen Stewart • Lynda Berg • U3A • Margaret Strachan • Raywyn Nicholson • Anne Pilkington • Kay Towersey • Patricia McIntosh • Ellen Maude Russell • Maxine Codd • Mike + Josie Caton • Matt Young • Toni Owen • Darrel Owen • Phil Conn • Teri Dinning • Emma Dinning • Noah Dinning • Kaylee Dinning • Daniel Butcher-Bijnen • Sidney + Debbie Hammond • Judy Herewini • Crusty Rusty • Oasis • Vanessa Carmody • Charlotte Carmody • Katelyn Carmody • Laura Cannon • Ava Cannon • Dana Kirkpatrick • Hilary Robinson • Jill Theobald • Tira Wardlaw-Ruru • Joshua McCormack • Benjamin McCormack • Moana Jackson • Eric Caton • Elda Flor Espiritu-Ocumen • Margaret Fowell • Mel Evans • Maddi Fletcher • Claudia Evans • Lizzie Spence • Sonya + Glenn Forbes • Vaylen Hape-Maui • Stella Budd • Nomi's Kawakawa • Dave Mercer • Q + R Fraser-Jones •

Supported By;



GET YOUR NAME ON THE HOSPICE CAR!



**BE PART OF
SOMETHING
SPECIAL**

Make a \$20 donation to Hospice and get your name printed on the Hospice Car!
Along with up to 999 other Hospice Heroes!

Visit our Website to sign up
www.hospiceebop.org.nz/drivingbigchanges
*Terms and conditions apply

**YOU CAN BE A
HOSPICE HERO!**



Can you help?

Hospice Eastern Bay of Plenty provide all specialist palliative care, equipment loan and family/whānau support free of charge. We are very grateful for our government funding through Health NZ, but it only covers approximately 60% of our costs. Therefore, we must rely on community support to meet the financial shortfall.

Hospice EBOP is a registered charity (CC23677) and there are many ways you can get involved.

For more information on donating time, money or goods, please contact us, on 07 307 2244 or email admin@hospiceebop.org.nz.



Donate

Donating is an individual process and Hospice is grateful for everything received. Donations come in a range of types (money or goods), amounts, frequency (once off or regular intervals), and payment methods (direct debits, credit card, or cash). **People can also choose to leave money or items to Hospice EBOP in their will.** If you would like to make a donation or receive more information about your options, please visit www.hospiceebop.org.nz for more details, or call us on 07 307 2244



Sponsor

With 1 in 3 people needing palliative care, Hospice Eastern Bay of Plenty help support the majority of the community, especially as services are extended to the family/whānau of patients. Local businesses choose to sponsor their local Hospice as their sponsorship is directly injected back into the community, which is ultimately helping support many of their customers and their family/whānau. Sponsorship can be received for events held by Hospice giving regular cash donations or providing goods and or services at a reduced or zero cost.



Volunteer

Hospice Eastern Bay of Plenty is made up of a significant number of amazing volunteers, who are truly the backbone of the organisation. There are three main areas for Hospice volunteers and these are the Hospice Shop, patient support and event volunteers. For more information or to receive a volunteer pack, please contact the Volunteer Coordinator on 07 304 2244.

CONTACT

Hospice Eastern Bay of Plenty

37 Goulstone Road
PO Box 275,
Whakatāne 3158

P. 07 307 2244
FP. 0800 322 9618
F. 07 307 8057

E. admin@hospiceebop.org.nz

www.hospiceebop.org.nz

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📧 @hospice.ebop.nz

REGISTERED AS A CHARITABLE TRUST CC 23677

Thank You